Erie VA Medical Center
Pharmacy Guide

Erie VAMC Pharmacy: 814-868-8661, press 1
Automated 24-Hour Refill Line: 814-868-6284
Refill Online: www.myhealth.va.gov

Medication Refill Instructions
Request refills at least **two weeks before** you run out of your prescription.

Prescription refills are processed through the Consolidated Mail Outpatient Pharmacy (CMOP) located out of Chicago. Please allow 7-14 business days for your medication to be delivered.

Prescription refill options:

**By Phone**
Automated 24-Hour Hotline:
- 814-868-6284
- 814-868-8661, press 1
- (toll free) 800-274-8387, press 1

**Online with My HealtheVet**
Log onto [www.myhealth.va.gov](http://www.myhealth.va.gov) and create an account if you do not already have one. With an advanced account, you can refill and track your VA prescriptions.

**By Mail**
A barcode refill slip will be send with your last medication. Place the VA address label provided with your paperwork in an envelope with a stamp along with your barcoded refill slip and send through US mail.

Outpatient Pharmacy
Located on the 1st floor of the Erie VAMC.
The Erie VAMC Outpatient Pharmacy is for new, partial or emergency prescriptions only. Full prescription refills will be mailed.

Hours of Operation:
- Monday-Friday from 8:00 a.m. - 6:00 p.m.
- Weekends from 8:00 a.m. - 4:00 p.m.
- Holidays from 8:00 a.m. - 4:00 p.m.

For more information, please contact the Erie VAMC Pharmacy at 814-868-8661 and press 1.

Additional Pharmacy Information
- If you are a patient at one of the Community Based Outpatient Clinics (CBOCs) your prescriptions will be mailed to you.
- Please reorder your refills online, by phone, or by mail at least **two weeks before** you run out. Your cooperation refilling your prescriptions this way allows us to serve your fellow Veterans who require new, discharge or urgent prescriptions promptly.
- Tell your provider if another doctor has prescribed new medications or has changed the dose of medications you are taking.
- You must show a valid photo ID when picking up your medication.