THANK YOU!
Thanks to the proactive measures of Erie VA leadership and employees, and our Veterans for following ongoing safety guidance including calling before coming to the facility with symptoms and scheduling telehealth appointments in place of face-to-face visits, we continue to have no confirmed positive cases of Coronavirus Disease (COVID-19).

Clinic & Pharmacy Changes
All elective procedures are being reviewed for medical and clinical necessity and those deemed non-emergent are being rescheduled as Erie VAMC continues to take proactive precautions to help protect all Veterans, visitors, and employees.

To limit the amount of exposure for our Veterans and employees, we are also suspending our walk-in clinics (except for our Urgent Care Center) and rescheduling non-emergent appointments in many clinics including primary care, dental, optometry, and nutrition services.

Veterans who have a routine appointment at the Erie VA or one of our community VA clinics are encouraged to contact their primary care team and consider switching to a virtual appointment or rescheduling for a later date.

Erie VAMC pharmacy pickups are limited to those who have an urgent need and are unable to wait until the next day to start medication. All other prescriptions, including refills, will be mailed to Veterans until further notice. Make sure you always plan two weeks ahead.

Erie VAMC Resources Available
While Erie VAMC is taking many precautions to help limit exposure, be assured we have resources in place to continue to support your health care needs. Here’s a breakdown of who to call when you need support:

Erie VAMC Main Phone Line: 814-860-8661
- Press 1 – for pharmacy to reorder prescriptions, or refill prescriptions online at www.myhealth.va.gov.
- Press 2 – to speak to our call center about rescheduling an appointment, speaking to your health care team, or if you are interested in switching to a virtual or telephone appointment.
- Press 3 – to speak to a nurse for non-emergent health advice or if you have any symptoms (cough, shortness of breath, fever).

Behavioral Health Clinic: 814-860-2038

Veterans Crisis Line: 1-800-273-8255 and Press 1 or visit www.veteranscrisisline.net.

We appreciate everyone’s patience with this ongoing situation. All information is subject to change as the COVID-19 pandemic progresses. We will continue to take a proactive approach to safeguarding the health of our Veterans, visitors, and employees.

For more information and updates visit the VA’s homepage for COVID-19 here.