How to keep yourself and fellow Veterans safer from COVID-19

Call before you come to the VA!
We encourage all Veterans to call ahead if they are having any symptoms (cough, shortness of breath, fever). Veterans can call the “Ask a Nurse Line” by dialing 814-868-8661 and press 3.

Make your appointments virtual!
If you’re making an appointment or already have an existing appointment, you can make it virtual! This will lessen the chances of exposure and let you speak to your provider from a location that is most convenient for you! Call 814-868-8661 and press 2 to find out how!

Get your prescriptions mailed!
Get your prescriptions mailed right to your door! Call 814-868-8661 and press 1 or use My HealtheVet. Make sure you always plan two weeks ahead!

Use My HealtheVet!
Secure message your primary care team, refill prescriptions, check your records and more! Contact our MHV Coordinator at 814-860-2821 for more information!

Avoid spending social time at the medical center!
We appreciate that our Veterans feel at home at the Erie VA, however, we want to limit the amount of unnecessary exposure to our Veterans, visitors and staff. Please only come to the medical center if you have a legitimate reason to be there.

Other updates
CLC Visitor Access:
Access to the Erie VAMC Community Living Center is restricted to visitors of Veterans in palliative and hospice care only. Approved visitors will continue to be screened for fever and illness prior to entering the CLC as a safeguard for the health and safety of our residents.

Volunteer curtails
In order to keep our staff, patients, and volunteers healthy and safe, effective immediately, all volunteers with the exception of volunteer drivers, parking lot shuttle drivers, and Greeter’s Desk volunteers, are being asked to please stay home until further notice.

Parking
Valet parking has been temporarily suspended. During this time, Veterans are able to park in the valet parking lot. We have encouraged our staff to park in the south lot near the second floor entrance to ensure Veterans can park in the parking garage, front lot, and valet lot. Should Veterans need to park in the south lot, a shuttle will roam the parking lot to assist any Veterans who need help walking from their car to the main entrance. The three designated parking spots for our Veterans with spinal cord injuries have been moved to the front parking lot near the main entrance.

Stay up to date with Erie VAMC by checking out our website and following us on social media!