

# Safety Precautions During Your Visit



Safe Care is Our Mission.

VA



U.S. Department of Veterans Affairs

Veterans Health Administration  
Erie VA Medical Center

In response to **COVID-19**, your VA visit may look different as we work to keep all patients and employees safe. Here's what to expect:



### SCREENING:

All individuals entering our facility and VA clinics will be screened prior to entering. This includes taking your temperature and asking a series of questions about any symptoms or possible exposure related to COVID-19. Speed up your entry and answer the screening questions online – see reverse for details.



### FACE MASKS REQUIRED:

All individuals are required to wear a mask or protective face covering while on-site. You may either bring your own or we will provide one to you.



### NO VISITORS PLEASE:

When possible, we ask that Veterans not bring family members or visitors with them to a health care appointment. If you would like to have a family member involved, we can make other arrangements as needed. Help us keep our patients and employees safe – please respect this visitor policy.



### PHYSICAL DISTANCING:

Please maintain a 6-foot distance between you and others when possible. Leaving space helps keep us safe.



### Virtual Appointments Available

Whatever life throws our way, you can stay connected with your VA health care team. Six feet of snow? Unable to travel, no worries. Global pandemic? Stay at home safe and sound. Can't take time off work? Schedule on your lunch break and be seen virtually.

Through virtual technology, you can receive convenient access to your VA health care where and when you need it. As we move forward, virtual appointments will be offered for the majority of routine visits as appropriate. (Phone appointments may be offered if necessary.)

Ask your health care team about scheduling a virtual visit today.

Call **814-868-8661** or  
**1-800-274-8387** and press **2**  
to schedule an appointment today!

# COVID-19 SCREENING IS REQUIRED

FACE-TO-FACE, TEXT, AND ONLINE SCREENING OPTIONS AVAILABLE

Text **screen** to **53079**

Get started quickly with the  
**COVID-19 Screening Tool**

\*Text messaging charges may apply based on your plan.



Text **screen** to **53079**  
or go to  
**va.gov/covid19screen**



**Answer** the questions



**Show your phone**  
at the door