

AFTER-HOURS CARE

ERIE VA MEDICAL CENTER

Frequently Asked Questions

What do I do if I have an emergency?

If you are experiencing a medical emergency, please call 911 or visit the nearest emergency room.

How will I pay for my non-VA emergency room visit or admission?

Depending on your eligibility and whether the incident is considered a true emergency, VA may pay for the visit. **It is your responsibility to contact the Erie VA within 72 hours** when you present to a community emergency department to be considered for payment.

Does my other insurance (Tricare, Medicare, Medicaid, Blue Cross, etc) change my VA coverage for non-VA emergency services in the community?

It might. Contact the Erie VA Non-VA Medical Care Team at (814) 860-2800 to learn what VA may cover.

If the doctor wants to admit me to a non-VA hospital, do I need approval from VA first?

If the admission is for a medical emergency – NO.

If the admission is not for a medical emergency – YES. The reason behind that is to keep continuity of care within the VA. If a VA bed is available in the Acute Care Unit and you can be transferred safely, you will be offered to transfer to the VA bed. If you are offered a VA bed and refuse it, VA may not pay for your admission.

If the admission is for a Behavioral Health concern, you may be transferred to the the Pittsburgh VA.

What do I do if the clinics are closed and I have questions?

Call the main Erie VAMC line at 814-868-8661 or toll-free (800) 274-8387. After hours, calls are transferred to Dayton VA based nurses who can assist you.

Remember, to be considered for payment, you must call the VA within 72 hours of your non-VA emergency visit.

Additional Questions? Call us.

Erie VA Non-VA Medical Care Team
(814) 860-2800
8 a.m.-4:30 p.m.

After 4:30 p.m., you can call (814) 868-8661 and ask for the Medical Administration Assistant



**7 Days a Week
8 am - 8pm
Even Holidays!**



Defining
EXCELLENCE
in the 21st Century

URGENT CARE
Patient Drop-Off and Pickup